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General

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2. The products and services described on this website / mobile app, and any samples thereof we may provide to you, are for personal use only.
3. This website / mobile app does not warrant that, the content will be uninterrupted and product descriptions, colors, information or other content available on the website are accurate, complete, reliable, current, or error-free.
4. Charges displayed on the website / mobile app includes the cost of product and taxes. Shipping charges and other charges if any, will be levied/ charged extra as applicable.
5. After the receipt of payment from the Buyer, KALURAM MANGALCHAND KOTHARI (website / mobile app) shall arrange for the delivery of the product to the buyer at the shipping address provided by the buyer.
6. Shipment/ delivery time of order processing starts from the day of receipt of the payment confirmed against the order placed with KALURAM MANGALCHAND KOTHARI (website / mobile app).
7. All the combinations / kits available have been prepared after analyzing the shopping trends of customers over the years. (Kaluram Mangalchand Kothari does not prescribe the same.)

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2. All prices and availability of products are subject to change without prior notice at the sole discretion of KALURAM MANGALCHAND KOTHARI (website / mobile app).
3. We reserve the right, in our sole discretion, to change these Terms and Conditions at any time by posting the changes on the website / mobile app. We have the right to remove any User Content that violates these Terms and Conditions or is otherwise objectionable and we reserve the right to refuse service without prior notice for any users who violate these Terms and Conditions.

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Precautions

1. Before placing an order you are advised to check the product description carefully. By placing an order for a product you agree to be bound by the conditions of sale included in the item's description.
2. You shall provide authentic and true information. KALURAM MANGALCHAND KOTHARI (Website / Mobile App) reserves the right to confirm and validate the information and other details provided by you at any point of time. If upon confirmation details are found to be false, not to be true (wholly or partly), KALURAM MANGALCHAND KOTHARI (Website / Mobile App) shall in its sole discretion reject your registration and debar you from using the Services available on its website / mobile app, and / or other affiliated websites / mobile apps without prior intimation whatsoever.
3. You shall act always in accordance with the law, custom and in good faith. You may not make any change or alteration to the website / mobile app or any Content or services that may appear on this website / mobile app and may not impair in any way the integrity or operation of the website mobile app.
4. Any and all orders placed by you on this website / mobile app are a firm commitment to purchase and you are obligated to complete the transaction and not contest it in anyway.
5. The address at which delivery of the product ordered by you are to be made should be correct and proper in all respects.
6. In the event that a non-delivery occurs on account of a mistake by you (i.e. wrong name or address) any extra cost towards re-delivery shall be claimed from you.
7. Unless otherwise specified, the material on KALURAM MANGALCHAND KOTHARI (Website / Mobile App) is presented solely for the purpose of sale in India. KALURAM MANGALCHAND KOTHARI (Website / Mobile App) makes no representation that materials in this website / mobile app are appropriate or available for use in other locations/Countries other than India. Those who choose to access this website / mobile app from other locations/Countries other than India do so on their own initiative and KALURAM MANGALCHAND KOTHARI (Website / Mobile App) is not responsible for supply of goods/refund for the goods ordered from other locations/Countries other than India, compliance with local laws, if and to the extent local laws are applicable.

Disputes

1. KALURAM MANGALCHAND KOTHARI (Website / Mobile App) will not be responsible for unsatisfactory or delayed delivery services or damages or delays as a result of items, which are out of stock, back ordered, returned undelivered or otherwise unavailable. All items are offered only for a restricted time and only for the available supply/till stock lasts.

2. No replacement, refund or compensations shall be payable in case of any damaged, mutilated or lost products.
3. All the legal matters related to KALURAM MANGALCHAND KOTHARI (Website / Mobile App) are subject to Ahmednagar court jurisdiction only.

Liability Restrictions

1. KALURAM MANGALCHAND KOTHARI (Website / Mobile App) shall not assume any responsibility, and shall not be liable for, any damages to your computer, telecommunication equipment, or other property by arising from your access to this website / mobile app or downloading any content or by accessing any link attached to this website / mobile app.
2. The Shipment /Delivery time is an approximate time mentioned against purchase of each product. KALURAM MANGALCHAND KOTHARI (Website / Mobile App) shall not be liable for any delay / non-delivery of purchased goods by the customers due to any force majeure event including but not limited to flood, fire, wars, acts of God or any event beyond the control of KALURAM MANGALCHAND KOTHARI (Website / Mobile App).

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Order Cancellation Policy

1. KALURAM MANGALCHAND KOTHARI (Website / Mobile App) reserves the right to cancel any order without any explanation for doing so, under situation where KALURAM MANGALCHAND KOTHARI (Website / Mobile App) is not able to meet the requirement of the order placed or order so placed does not comply with the KALURAM MANGALCHAND KOTHARI (Website / Mobile App) policy or for any other reason. However, KALURAM MANGALCHAND KOTHARI (Website / Mobile App) will ensure that any communication of cancellation of an order, so cancelled, is intimated within appropriate time to the concerned person and any applicable refund will be made in reasonable time. If users/customers are not responding to our calls, emails or via any communication within the 8 days from date of purchased then KALURAM MANGALCHAND KOTHARI (Website / Mobile App) has the right to cancel any order without any explanation.
2. The order can be cancelled by the buyer until it's dispatched for delivery. In case, the payment mode of such order is Online (Credit/Debit Card OR Net Banking), then 5% of the order amount will be deducted from the refunding amount. The refund will be made to the same card / bank account which was used while placing the order.

Return or Refund Policy

1. At KALURAM MANGALCHAND KOTHARI (Website / Mobile App), we designed the website / mobile app in such a way to give you best shopping experience possible. However, considering that opened or damaged products cannot be reused, we cannot accept exchange or return of opened or used products once sold or delivered.
2. KALURAM MANGALCHAND KOTHARI (Website / Mobile App) will not be responsible for any damage caused after delivery.
3. In case of any problem found with the product, you need to reach to us through whatsapp or email (contacts as given below) within 24 hours of delivery. Contact – Email : admin@kankindia.in. Whatsapp no. +917887888789.
4. Exchange of products will be accepted only if the products found in sealed condition with the original tags and Bills intact and in their original packaging, in an undamaged condition.
5. Returns and exchanges requests will be subject to checking and vetting by KALURAM MANGALCHAND KOTHARI (Website / Mobile App).
6. In the event of the payment for the returned Product(s), the refund amount shall be credited to your credit/debit card account and the same shall be duly notified to by email to your email address provided at the time of purchase.
7. Your return process will be completed during 1 Week to 3 Weeks period in business days.

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